### SMS Terms and Conditions (Terms of Service)

**Effective Date:** August 11<sup>th</sup> 2025

By opting in to receive SMS messages from Schoharie Dental, PLLC, you agree to the following terms:

### 1. SMS Messaging Service

By providing my phone number, I consent to receive SMS text messages from Schoharie Dental PLLC, for appointment reminders, marketing messages, and general two-way communication. Msg frequency varies. Msg & data rates may apply. Reply HELP for support. Reply STOP to opt out.

## 2. Message Frequency

You will receive up to 3 reminder messages per scheduled appointment. And at least 1 response message for each two-way communication.

# 3. Message and Data Rates

Message and data rates may apply based on your mobile carrier's terms.

## 4. Privacy Policy

Your information will be handled in accordance with our Privacy Policy, which can be viewed at https://www.schohariedentalny.com/patient-forms.html

## 5. Opt-Out Instructions

You can opt out at any time by replying "STOP" to any SMS message. Reply HELP for support. You may also contact us directly at <a href="mailto:schohariedmd@gmail.com">schohariedmd@gmail.com</a> or 518-254-5664.

### 6. Liability

We are not responsible for any charges, errors, or delays in SMS delivery caused by your carrier or third-party service providers. By opting in, you confirm that you are the owner or authorized user of the phone number provided and that you are at least 18 years old.